

Full Service COVID-19 Best Practices

√ Run your operation with as few employees onsite as possible.

√ Institute a pre-work temperature checking procedure to ensure sick employees are not permitted to clock in.

√ Require employees to wear proper PPE for the tasks they are completing. All employees should wear masks and maintain social distancing. Change gloves frequently throughout the day and after an express detailing (if permitted to perform).

√ Train your employees on how to use PPE, proper hand washing and practicing social distancing.

*Carwash Insurance Program by McNeil has created a webinar.

√ Use signage to encourage customers to wear masks.

√ Use signage to note the "Entrance" and "Exit" of your facility. Once a customer exits he/she cannot come back in that door, for example.

√ Use of an interior fogger/sanitizer per the recommendations of your chemical supplier. Use extra care with "high touch" areas like door handles, steering wheel, etc. *Consult your chemical supplier for options.

√ Make sure the vehicle's interior is fogged before an employee enters it.

√ Consider eliminating the use of air tools as they may help the virus become airborne.

√ Allow only two people to dry a car at a time; social distanced one on each side of the vehicle.

√ Install a faceplate between the cashier and customer.

√ Social distancing in the lobby (6 feet) with lines or an "X" put on the floor to designate (red tape markings). Include ample signage explaining the process.

√ Designate an employee to clean rest rooms and frequently touched items, i.e. door handles, counters, credit card processors, etc. frequently with EPA-approved disinfection products. Create a log sheet to verify.

√ Require staff to wash their hands every two hours, and more as needed and note this in a cleaning log.

√ **Follow Centers for Disease Control and Prevention (CDC) guidelines at [cdc.gov](https://www.cdc.gov)**

Exterior COVID-19 Best Practices

√ Run your operation with as few employees onsite as possible.

√ Require employees to wear proper PPE for the tasks they are completing. All employees should wear masks and maintain social distancing. Change gloves frequently throughout the day.

√ Train your employees on how to use, PPE, hand washing and practicing social distancing.

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√ Use signage to encourage customers to wear masks.

√ Accept payment electronically through auto tellers with no customer contact. If auto tellers are not available, distance your greeter and customer as best possible. Greeter must wear a mask/shield and gloves. Limit exposure to customers.

√ Configure self-service vacuums to create distance between customers by only opening every other vacuum stall.

√ Require employee(s) to clean all systems and surfaces throughout the day while social distanced (6 feet).

√ Require staff to wash their hands every two hours, and more as needed.

√ Follow Centers for Disease Control and Prevention (CDC) guidelines at [cdc.gov](https://www.cdc.gov)

Self Service COVID-19 Best Practices

√ Run your operation with as few employees onsite as possible.

√ Require employees to wear proper PPE for the tasks they are completing. All employees should wear masks and maintain social distancing. Change gloves frequently throughout the day.

√ Train your employees on how to use, PPE, hand washing and practicing social distancing.

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√ Use signage to encourage customers to wear masks.

√ Configure self-service vacuums to create distance between customers by only opening every other vacuum stall.

√ Require employee(s) to clean all systems and surfaces throughout the day while social distanced (6 feet).

√ Require staff to wash their hands every two hours, and more as needed.

√ Follow Centers for Disease Control and Prevention (CDC) guidelines at [cdc.gov](https://www.cdc.gov)